

General rental terms

Booking your stay

- When you make a booking, the General Booking Conditions come into effect.
- Booking order and payments
 - o All bookings are confirmed by Les Bouctonnières via an e-mail booking confirmation.
 - o A deposit of 50% of the rental price must be paid within 5 days of receipt of this booking confirmation. The remainder of the total rental price must be paid no later than 6 weeks before the start of the rental period. If the booking is made within these 6 weeks, the total rental price must be paid.
 - o In the event of late payment, Les Bouctonnières are entitled to cancel the holiday home booked.

Cancellation

Cancellation by the tenant

- Cancellations must be notified to us by e-mail. Immediately upon receipt of the cancellation, Les Bouctonnières will send a cancellation confirmation by e-mail.
- Each booking can be cancelled within 5 days of the booking date.
- For cancellations after 5 days, the following cancellation conditions will apply
 - o In case of cancellation until the 42nd day (6 weeks) before the start of your stay, the cancellation costs are 50% of the rent.
 - o Cancellation between the 42nd day (6 weeks) and the 3rd day before your stay, the cancellation costs are 75% of the rent.
 - o For cancellation on the 2nd day before the start or later, the cancellation costs are 100% of the rent.

Cancellation insurance

We recommend you take out cancellation insurance with your own insurance company.

Cancellation by Les Bouctonnières

Should any circumstances force Les Bouctonnières to cancel the rental period, the tenant will be notified immediately.

The tenant will have no more or less right than to reclaim the amount already paid.

Liability

Liability of the lessee

- We kindly ask you to respect the house and garden
- The rented holiday home is to be occupied by the tenant, his co-tenants or visitors with due care and attention, with due regard for the tranquillity of the surroundings.

- The main tenant is liable for damages caused by him, his fellow tenants, visitors or pets, even if these are discovered after his departure. When damage is discovered after the main tenant's departure, he will have to accept the owner's judgment.
- The tenant must ensure that he does not cause any noise nuisance to the neighbours. We kindly and urgently request you to avoid noise outside the house after 10pm.

Anyone who thinks that this does not apply to him/her will be removed from the holiday home without prior warning and without any refund of rent.

- Please do not move furniture such as beds, sofas, cupboards. Even if you think you are careful, these things often damage walls, floors and furniture, please leave them in place.
- It is not allowed to burn wood in the barbecue or make a fire in the garden.
- It is forbidden to use the holiday home for organising parties and/or drinking parties, in order to guarantee the quality of the home.
- Smoking: It is totally forbidden to smoke inside the house, not even in an annex -shed.
- Smoking is permitted outside, provided an ashtray is used and cigarette butts are removed safely afterwards and on departure. There is a gas tank next to the swimming pool, which is located under the terrace of Le Grenier, it is strictly forbidden to smoke outside. This is clearly posted on the terrace.

Liability of Les Bouctonnières

Les Bouctonnières cannot accept any liability for loss, theft, damage or injury of any kind caused to tenants of the contracted holiday home, their children's games, gardens or swimming pool.

Maximum number of persons

Eglantine : 4 p - Le Grenier : 6 p - Alouette : 6 p

- The description of the house indicates the maximum number of persons who may stay in the house. This number (including possible sleeping guests) can under no circumstances be exceeded. If this number is exceeded, the rental agreement will be considered terminated by right and access to the holiday home will be denied without claiming a refund of the rent.
- When exceeding the maximum number of persons, one is no longer in compliance with the regulations of the French Department of Fire Safety and with the fire insurance.
- If at a later time, without the landlord's knowledge, extra persons come to stay in the holiday home, a claim of 25% of the rent per extra person will immediately arise, which, if necessary, will be deducted from the deposit.

Pets

Pets are allowed only in the Eglantine cottage and if communicated in advance when booking. (enclosed garden)

No pets allowed in Le Grenier and Alouette (no enclosed garden)

- Please do not leave your pet alone in the holiday home, unless it can stay in a crate; this is to prevent that the animal left behind is frightened in an environment strange to him, with the risk of damaging the interior.

- That the pet does not use the beds, seats, shower or bath of the holiday home.
- That the dog be allowed to dry off after a walk before entering the house.
- That any dog poo (in the garden) be removed.
- These points have been set up for hygienic reasons and to prevent damage to the holiday home.
- If you do not respect these rules, you can claim on the rental guarantee.

The swimming pool

Use of the swimming pool is allowed under the following conditions.

- Children under 12 are always accompanied and remain under the supervision of an adult.
- Eglantine : the pool is closed in the evening with the built-in sail (instructions see directory)
- Le Grenier - Alouette : the fences around the swimming pool must always be closed, so that small children cannot go to the swimming pool unnoticed.
- The pool is accessible between 10:00 - 21:00
- Eglantine : no pets in the garden of the pool and it goes without saying that no four-legged friends are allowed in the pool.
- Playing, jumping and having fun is of course allowed, but always bear in mind that the neighbours are there too and so moderate the decibels, as you would appreciate at home in your own neighbourhood.
- No loud music by the pool.

End of stay - Final cleaning

End of stay

The rented holiday home must always be left tidy at the end of your stay. This means: tidying up the house, putting everything back in its place, emptying the bins as indicated and according to recycling, putting the dishes in the cupboard. In short, the holiday home should be left tidy (broom clean). All sheets should be taken off and put loose on the bed. The fridge and freezer, cupboards and other storage spaces must be empty, take back everything that has not been consumed.

If the house and/or garden are in such a state that they cannot be cleaned within the scheduled hours, the owner has the right to charge extra cleaning hours at 25 €/hour.

Leaving the property: Check out before 10 am on the day of departure.

Please close the windows and doors upon departure and turn down the heating (if applicable).

Please follow the instructions in the directory in each holiday home.

Security deposit

- The holiday home has valuables and the deposit serves to compensate for any accidents or damage.
- The check of the holiday home is done when cleaning is done, because then you have really got to grips with everything. It is therefore during the cleaning that any damage or breakages can be identified.

- If everything is left in good order and no damage or breakages are found, your deposit will be returned via bank transfer within 2 weeks of your stay. If damages exceed the amount of the deposit, the tenant is obliged to make an additional payment.
- It is best to report any accidents to the owner, as they will usually be dealt with appropriately.
- Les Bouctonnières will not abuse the guarantee. However, one can become very critical when one finds that there was no respect for the property and/or one has concealed accidents.

We hope you had a pleasant stay and that we will be able to welcome you personally in les Bouctonnières again.

Van Oost Christian & Ceballos Duyck Lucia
For les Bouctonnières - at 37800 Marcilly

